

The Gallup Support team is able to remove the timer from a StrengthsFinder assessment at the request of the respondent/participant. To make this request, participants need to:

- Log in to the platform
- Begin the assessment
- Select their language
- Then they will hit a page that prompts them to contact Client Support if they have a reading disability or any circumstances that would require their assessment timer to be disabled.
- After Client Support is contacted, they will disable the timer for their assessment in our system and the participant may log back into their account and proceed without the assessment timer.